

Contiki ECM User AD Integration

Automated User maintenance in Contiki ECM

With the Contiki User Active Directory (AD) Integration, the task of creating and maintaining Contiki Users is automated from the Contiki admin users to the IT department. This frees up valuable time for Contiki admin users, lowers risk for human mistakes and increases data quality. This feature is especially useful for larger organizations who want to minimize manual work related to turnarounds and organizational changes.

The concept is a method of automatically creating and updating Contiki users using existing information contained in Active Directory (AD), which will eliminate the need for manual user data entry and periodic scripting.

The creation and updating of Contiki users will be done seamlessly without the need for user involvement. It will simply be a case of your IT department placing the AD user in the correct AD group. Users leaving the organization will automatically lose their access to Contiki when AD is updated.

Making it work for my company

- User profiles are created and configured by admin users in Contiki;
 - Access to the correct Contiki clients is assigned (Win, CCS, SPM).
 - General contiki roles are assigned.
 - Contiki user group membership is assigned.
- User groups are created in AD, one for each user profile defined in Contiki.
- An AD user is created/updated and assigned to one of these AD groups, resulting in the user automatically being created or updated and assigned to the corresponding user profile and department in Contiki.

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